

PROVIDING HELP IN 2016

Grants of £2,055,000 were paid out to 1,358 families in 2016 and £450,169 was given to working farmers, farmworkers and their dependants (216 cases). Year on year, R.A.B.I. is receiving more requests for help from working people. Across the board, R.A.B.I. welfare officers also helped people claim £286,691 in state benefits.

2016 began with the terrible flooding that affected mainly the northern counties, in particular Cumbria. Thirty farming families received £91,000 in emergency grants. Throughout the year, many also had to contend with late Basic Payments and the welfare team was heavily involved in making applications to the Rural Payments Agency for interim hardship payments for those most badly affected. In the spring, a group of trustees and senior staff carried out a detailed review of welfare, resulting in a clear set of guidelines to ensure fairness and consistency in grant-giving.

Welfare staff undertook various training courses throughout the year, mainly relating to changes in benefits and the Universal Credit system. Trish Pickford, head of welfare, said: "We are seeing the effects of local authority and NHS budget cuts which mean that charitable assistance for some of the most vulnerable people in our society is needed more than ever."

PETER'S STORY

When agricultural contractor Peter Holliday was diagnosed with throat cancer his first thoughts were not about his illness. It was how would he and his wife pay the bills while he was undergoing surgery and radiotherapy? R.A.B.I. and Macmillan Cancer Support helped him throughout his treatment – with R.A.B.I. clearing some domestic bills and covering the costs of hospital travel. Peter said: "You've no idea how much it meant to me to see a cheque arrive through the door, it was such a weight off my mind."

Peter is now in remission and in 2016 friends and family helped him organise a charity night to raise money for both R.A.B.I. and Macmillan. There were 88 lots in an auction of promises, which raised an incredible £13,070.

"I really don't know what we would have done without R.A.B.I. and Macmillan," he said. "It wasn't just about the money. Every claim form is like a book so to have someone who knows what they are doing take care of all that stuff was such a huge relief."



Peter Holliday, with family and friends. Photo: courtesy of Cumberland News



Anne Roberts with R.A.B.I. welfare officer Mel Jones

TOM AND ANNE'S STORY

For Welsh beef farmers Tom and Ann Roberts the Single Farm Payment subsidy is a vital chunk of their annual income. So when they received a letter in the post saying their subsidy would be 'zero' they were stunned.

Both have suffered bouts of ill health – Ann had a brain tumour 20 years ago which can still affect her concentration and leave her tired, while Tom has suffered with prostate cancer. Learning that an honest mistake in the paperwork was going to cost them their substantial subsidy was devastating.

R.A.B.I. welfare officer Mel Jones got involved in their case after being introduced to the couple via a third party. Finally, after a 16-month battle, the couple got their money.

Ann said: "Without Mel we would not have won our case. No one would listen to me, but when Mel got involved it was like a weight lifting off my shoulders because someone else was on my side. He took the pressure off."

FUNDRAISING

2016 was a successful year for fundraising as voluntary income (excluding legacies) increased by 16% to more than £1.5m.

The year got off to a great start with the best way to start the day – a series of 25 farmhouse breakfasts around the country, raising an amount similar to the value of food vouchers given to families the previous year. In February, we were thrilled to benefit from a fantastic prize draw at the NFU Conference dinner. For the fourth consecutive year, Ladies in Beef partnered with R.A.B.I. for Great British Beef Week; while it was our first year as the charity partner of Cereals – with a record-breaking public collection. Welly Week saw the best engagement to date from the agricultural business community, an audience from whom we are attracting more and more support and for which we are extremely grateful. And for much of the year, Clarabelle the stunning fibreglass cow was arguably *the* face (not to mention body) of R.A.B.I.

Online fundraising pages set up by our wonderful individual and corporate supporters for their challenges and other events raised more than £30,000. Of course, all this is before we even consider the hundreds of events – of around 50 different types – organised by county committees, regional managers and occasionally, other community groups. The sheer scale and constant nature of support and goodwill from around England and Wales is nothing short of

Supporter Tony Turnbull and granddaughter enjoy a farmhouse breakfast fundraiser in Durham

York artist Lauren Terry with her fibreglass cow Clarabelle



remarkable. Shropshire, Gloucestershire and Brecon & Radnor were the county committees chosen to receive R.A.B.I. national awards in 2016, while specific events in Dorset and Staffordshire were also formally recognised.

Fundraising regulations continue to change fast and a new data protection law will be introduced in 2018. In short, it will set a high standard for consent – the choice and control people should have in how their data is used. R.A.B.I. is already committed to this practice. There are four reasons why R.A.B.I. records supporters' details, the last two of which require unambiguous consent:

- In case of an enquiry when we process someone's kind donation
- To provide the necessary audit trail to claim Gift Aid from HMRC
- To send our newsletter R.A.B.I. News in the post, or by email
- To occasionally invite supporters to events near where they live organised by, or in aid of, R.A.B.I.

Once again, we are proud to report that in 2016, we did not receive any formal complaints about our fundraising practices.

Stephen Noble, Head of Fundraising and Development



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Registered Charity no 208858

Patron

Her Majesty The Queen

President

His Royal Highness The Duke of Gloucester KG GCVO

Vice-presidents

Angela Barton OBE

Lady Bathurst

Lord Curry of Kirkharle CBE FRAGS

Rosemary Nash FRAGS

Julian Sayers FRICS FAAV FRAGS

Earl Bathurst

Saroj Chakravarty

Andrew Densham CBE ARAGS

Lord Plumb of Coleshill DL

John Wallis FRICS

Trustees

Malcolm Thomas MBE ARAGS (appointed 2011), chairman

James Orme (appointed 2010), deputy chairman

Jeremy Lewis FCA (retired) (appointed 2010), honorary treasurer

Richard Binning MRICS (appointed 2016)

Patricia Davies (appointed 2013)

Jeanette Dawson OBE (appointed 2015)

Christopher D'Olley MRICS, FAAV (appointed 2013)

Joshua Hosier (appointed 2013)

John Hoskin (appointed 2016)

Stephen Miles (appointed 2012)

John Stanley FRAGS (appointed 2016)

Jo Turnbull (appointed 2015)

Honorary Chaplain

The Reverend Canon Glyn Evans DL

Chief Executive

Paul Burrows ACIB FRAGS



ANNUAL REVIEW 2016

CHAIRMAN’S REPORT

“The farming world is changing and we must change with it. However, we shouldn’t forget that looking after the elderly sick and disabled is still at the heart of what we do.”



RESIDENTIAL CARE HOMES

Being chairman of this great organisation is an honour and something I do not take for granted. Every day, R.A.B.I changes lives and it’s fair to say it has changed mine. So much has happened this past year that a lot of us are still catching our breath. There are many uncertainties ahead, but it’s reassuring to know that R.A.B.I will be there to help farming people in financial need regardless of who is in power or what is happening in the wider world.

Reflecting back to the start of 2016, we provided tremendous help to storm victims in the north of England, giving out emergency grants of £91,000. It was heartening to see so many different organisations come together for the greater good and R.A.B.I was instrumental in setting up the Cumbria Farming Flood Action Group. I was fortunate enough to attend the British Farming Awards dinner at Droitwich Spa in October where representatives from the group – Including our own officers in the North West – collected the Farming Hero of the Year award for their work. The speed at which we are able to react to disasters is one of R.A.B.I’s strengths and our welfare team was able to fast-track payments to flood victims within days and weeks of the storms hitting. Later in the year, I met our president HRH The Duke of Gloucester in Cumbria, to witness first-hand the after-effects of the storms. The devastation was still plain to see and in situations like that there is no quick fix. That is why R.A.B.I’s work is so important, because we walk with people on their journey, however long it takes.

We are privileged at R.A.B.I to have HM The Queen as our patron and some of our supporters helped mark Her Majesty’s 90th birthday by lighting beacons across the country during April. I was fortunate to be one of a number of charity representatives who also attended a Patron’s Lunch on The Mall in June where people from some 600 different organisations came together as one. Despite the rain, it was an incredible occasion and I was proud to be part of it.

There is no disputing the fact that year on year, R.A.B.I is being called upon to do more to help the working farmer and in 2016, we gave out £450k+ to working people and their dependants. I expect this trend to continue

on an upward curve. The farming world is changing and we must change with it. However, we shouldn’t forget that looking after the elderly, sick and disabled is still at the heart of what we do. In a year where social care was often front page news, it’s reassuring to know that our residential care homes, Manson House in Bury St Edmunds and Beaufort House in Burnham-on-Sea are amongst the very best in the country. Both received excellent CQC reports in 2016 and the staff can be rightly proud of their achievements. Manson House has undergone an extensive rebuilding programme in recent years yet Carole Smith, head of home, and her team have always maintained their focus on the wellbeing of residents. It’s the same story at Beaufort House where Sue Dean and her team always put people first. Beaufort House was rated ‘outstanding’ by the CQC and with less than one per cent of care homes receiving this overall rating it’s something we, as an organisation, should be extremely proud of.

It would be impossible to reflect on 2016 without mentioning the ‘B’ word, Brexit! For those of us in the farming sector, we still have no real idea what a future away from the EU will look like. Such uncertainty creates additional problems in itself, making it impossible to plan for the long term. However, the food and farming sector is worth £108 billion in the UK and employs more than 3.9 million people. I hope our political leaders remember that during the tricky negotiations ahead.

Last but not least, I would like to thank everyone who fundraises for R.A.B.I. Our volunteers and county committees do a fantastic job at a grass-roots level and we also receive incredible support from businesses, YFCs and individuals. Many people who receive support from R.A.B.I give back tenfold by joining committees and becoming fundraisers themselves. That is always something that is especially humbling to see because, when you boil it right down, you realise our organisation is full of farming people helping others like just themselves, who have been unlucky enough to fall on hard times. To everyone who contributes to the R.A.B.I cause I would like to send my sincere and personal thanks.

Malcolm Thomas MBE, R.A.B.I chairman

services were rated ‘good’ for effectiveness, responsiveness and safety. The CQC report stated: “Residents’ wellbeing and happiness was central, staff had a positive rapport with people and they were gentle, attentive, kind and respectful in their approach. The culture within the service was open, friendly and welcoming. The registered manager was open and transparent in her approach.”

2016 FINANCIAL SUMMARY

WHERE OUR MONEY COMES FROM	£000	WHERE OUR MONEY GOES	£000	BALANCE SHEET 31 DEC 2016	£000
Voluntary income - donations	1,520	Expenditure on raising voluntary income	696	Tangible assets	23,597
Voluntary income - legacies	560	Expenditure on other trading activities	23	Investments	40,971
Trading sales	32	Expenditure on generating investment income	307	Trading stock	3
Investment income - dividends and interest	1,472	Direct welfare payments, grants and support	2,836	Debtors	173
Investment income - estates	340	Residential homes	2,028	Bank & cash	1,972
Fees for residential care	2,103	Publicity and communications	517	Creditors	(308)
Other income	9	Total	6,407	Net assets	66,408
Total	6,036	Net (expenditure) before gains	(371)	Unrestricted	59,989
		Realised/unrealised gains		Restricted	5,763
		on investments	3,758	Endowment	656
		Net incoming resources before other gains	3,387	Total funds	66,408
		Total funds brought forward 1 Jan 2016	63,021		
		Total funds as at 31 Dec 2016	63,021		

Charitable trusts

R.A.B.I is very grateful for the donations received towards our work in the farming community from many charitable trusts during 2016. Many are regular supporters of R.A.B.I whilst others made their first donation this year. The donations vary considerably in size, as do the trusts making them, but all are greatly appreciated and used as specified and/or for welfare grants for our beneficiaries.



The CQC praised Beaufort House for forging strong links with the local community and helping residents to pursue hobbies and pastimes. Residents’ personal histories and achievements were recognised and celebrated with staff ‘doing small acts of kindness’ to support this. The report also praised the clean and safe environment, the way medicines were managed and administered and the attention to detail given towards ‘end of life’ care. R.A.B.I’s other residential care home – Manson House in Bury St Edmunds – was rated ‘good’ by the CQC in June.

SUMMARY OF INCOME & EXPENDITURE BY COUNTIES IN 2016

Donations were received during 2016 from Her Majesty The Queen.

Note: Income and expenditure not directly attributable to counties is not included in this table.

	Expended on beneficiaries currently living in County £	Total income from County £		Expended on beneficiaries currently living in county £	Total income from county £
Anglesey (Ynys Mon)	14,760	1,550	Merionethshire	6,831	4,327
Bedfordshire & Huntingdon	1,419	10,036	Merseyside	9,036	4,632
Berkshire	3,833	15,801	Middlesex	-	136
Brecon & Radnor	30,847	8,667	Monmouth	14,532	6,690
Buckinghamshire	18,716	17,654	Montgomery	32,070	4,186
Caernarfonshire	39,624	1,381	N. Ireland	4,092	225
Cambridgeshire	36,060	18,487	Norfolk	99,952	24,259
Ceredigion	36,899	669	Northamptonshire	28,517	13,351
Carmarthenshire	43,624	11,435	Northumberland	52,659	14,078
Cheshire	71,178	9,738	Nottinghamshire	10,556	12,319
Cornwall	67,737	17,902	Oxfordshire	20,645	24,850
Cumbria	111,329	40,870	Pembrokeshire	26,460	11,238
Clwyd (Denbigh/Flint)	22,418	531	Rutland	-	1,470
Conwy	6,163	36	Shropshire	80,152	27,733
Derbyshire	37,922	10,504	Somerset	67,452	32,314
Devonshire	127,616	32,854	Staffordshire	51,792	27,153
Dorset	37,224	49,253	Suffolk	129,630	35,184
Durham	21,155	6,540	Surrey	2,362	37,179
East Sussex	22,079	12,441	Wales (not allocated to specific County)	-	3,337
Essex	17,607	20,027	Warwickshire	23,703	17,128
Glamorgan	9,022	2,897	West Midlands	10,891	15,048
Gloucestershire	33,503	16,922	West Sussex	21,117	18,224
Hampshire	21,897	95,991	Wiltshire	47,127	20,611
Herefordshire	28,572	4,441	Worcestershire	37,675	19,383
Hertfordshire	4,032	13,636	Yorkshire (East Riding)	32,949	26,272
Isle of Wight	96	7,905	Yorkshire (North Riding)	152,428	64,474
Kent	30,127	62,049	Yorkshire (South Riding)	6,474	5,172
Lancashire	41,415	11,955	Yorkshire (West Riding)	17,241	17,370
Leicestershire	22,477	13,280	Total	2,037,635	1,020,955
Lincolnshire	91,941	17,160			

Independent Auditor’s Statement to the trustees of R.A.B.I

We have examined the summarised financial statements of R.A.B.I for the year end 31 December 2016.

Respective Responsibilities of the Trustees and the Auditor: The trustees are responsible for preparing the summarised financial statements in accordance with applicable United Kingdom law and the recommendations of the Charities SORP. Our responsibility is to report to you our opinion on the consistency of the summarised financial statements with the full financial statements and Council of Trustees’ Annual Report. We also read the other information contained in the summarised annual report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the summarised financial statements.

We conducted our work in accordance with Bulletin 2008/3 issued by the Auditing Practices Board.

Opinion: In our opinion the summarised financial statements are consistent with the full annual financial statements and Council of Trustees’ Annual Report of R.A.B.I for the year ended 31 December 2016.

Martin and Company, Statutory Auditor, 25 St Thomas Street, Winchester, SO23 9HJ. 16 March 2017.

Council of Trustees’ Statement

The attached summarised accounts are not the statutory accounts but a summary of information extracted from the annual accounts and certain information relating to both the statement of financial activities and the balance sheet.

These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity. For further information, the full annual accounts and the Council of Trustees’ annual report should be consulted. Copies of these can be obtained by writing to the Chief Executive at the Head Office, the address of which is on the back cover of this Annual Report or by downloading from the R.A.B.I website www.rabi.org.uk

The full annual accounts are subject to external examination by an independent auditor and received an unqualified audit report.

The annual accounts were approved by the trustees on 15 March 2017 and have been submitted to the Charity Commission.

Legacies/Gifts 2016

Miss Eileen R Brearley
Mrs Dorothy O Day
Mr John D Deane
Mr Michael H Dee
Mr Michael C W T D Fawell
Mrs Gertrude A Glanville
Mrs Juliet A Kay
Mr Frederick L Knight
Mr Stephen T Lovell
Mrs Marjorie J Monk
Mrs Glyn Owen
Mr Roland W W Prince
Mrs Ruth B M Pulford
Mrs John R A Raffie
Mr James W Schofield
Miss Jill R Simpson
Mrs Anne Speight
Mrs Miriam J Sturm
Miss Marjorie Vearncombe
Mr John A Watkins

Gifts & receipts ranged from £100 to £387,000

Supporters prepare for a charity walk up the Blackpool ‘Big One’



Mr John Adams Mr Alan Addison Mrs Janet Allan Mrs Doreen Allen Mr Joseph Allison Mr Roy Ashbridge Mr Frank Atkinson Mr Simon Ayshford Mr Peter Badley Mr Frank Barker Mr Bob Bearcroft Mr David Bell Mr John Bell Mr David Bell Mr Samuel Bennett Mrs Edith Bennett Mr Alistair Birkett Mrs Sydney Blank Mr John Bowers Mrs Vera Bradley Mrs Mytzi Braund Mrs Vernon Brooks Mr Tom Broom Mr Edwin Buckle Mrs Doris Buckle Mr Charlie Bull Mr Mark Burke Mr Richard Butcher Mrs Margaret Butler Mr Tom Byles Mr John Carr Mr Clifford Carter Mr Raymond Cartwright Mr William Chantrell Mr William Chipp Mr Joshua Cleeve Mr Allen Cole Mrs Betty Coleman Mr John Colgrove Mr Gerald Collings Mr Donald Coombes Mr R Cox Mr Jonathan Craddock Mrs Vicki Crush Mr William Cumber Miss Brenda Curtis Mrs Delmene Daniell Mrs Betty Daniels Mr David Davies	Brecon Cheshire Derbyshire Merseyside Cumbria Lincolnshire North Yorks Kent South Yorks Suffolk Oxfordshire Wanwickshire Lancashire Cornwall Derbyshire Cumbria Devon Northamptonshire North Yorks Shropshire Worcestershire Devon Essex Dorset Cornwall Nottinghamshire Somerset Bedfordshire Leicestershire Essex Dorset Essex Northamptonshire Berkshire Somerset Gloucestershire North Yorks West Sussex Oxfordshire Dorset Buckinghamshire Surrey East Sussex Worcestershire Suffolk Kent Dorset Buckinghamshire Surrey West Midlands Surrey Devon Pembrokeshire Oxfordshire	Mr Lilian Dibble Mr Alan Dimpleby Mrs Julie Doman Mr Steve Drummond Mr Ken Dyer Mr Eric Dyson Mrs Kathleen Edwards Mr Harry Edwards Mr Edward Evans Mr David Evans Captain John Fergusson-Cunningham Mr Harry Fillingham Mr William Fleming Mr Terence Flitton Mr Barry Forman Mr Clifford Fowler Mr David Frankland Mrs Samuel Frederick Mrs Freda Fuggle Mr Stewart Gemmell Mr Edward Gibson Mrs Maisie Ginnell Mr Alec Glass Mr John Godfrey Mrs Shirley Gore Mr Kenneth Grace Mrs Dorothy Graham Mr John Graham Mr Dennis Grans Mr George Gray Mrs Jean Green Mrs Gwen Greves Mr Ronald Griffiths Mr Samuel Grove Mrs Helen Gunston Mr Tim Haines Mrs Hallings-Pott Mr Anthony Hall-Jones Mr William Hamilton Mr Ben Hammond Mr Ernest Hannam Mr William Hannam Mrs Margaret Harding Mrs Doreen Harris Mrs Jane Harris Mrs Phyllis Harvey	Somerset London Northamptonshire Isle of Wight East Yorks Monmouthshire Gloucestershire Shropshire Merionethshire Gloucestershire East Yorks West Sussex Bedfordshire Suffolk North Yorks Kent East Sussex West Yorks Lancashire East Sussex Wiltshire Somerset Berkshire Hampshire Essex Shropshire Oxfordshire Herefordshire Glamorgan Buckinghamshire Surrey East Sussex Worcestershire Kent Dorset Dorset Somerset Worcestershire Monmouthshire Cornwall	Mr Robert Hayward Mr William Heath Mr Keith Hicks Mrs Joan Hind Mr Michael Hole Mr Edward Hone Mr Michael Horner Mr Robert Ingamells Mr John Ireland Mr Stanley Janes Mr Stanley Jeanes Mr Gary Jefferies Mrs Mary Jeffery Mr David Johnson Mr James Joice Mr Peter Jones Mr Simon Jones Mr Morgan Jones Miss Alice Kemp Mr Edward Kerby Mr Leslie King Mr Ronald Langmead Mr John Lewis Mr Hugh Lowe Mr John Luey Mr Henry Lyne Mr Richard March Mr George Mathias Mr Alan Meakins Mrs Mary Metcalfe Mr Nicholas Mills Mr Bill Miskin Mrs Gwen Gwladys Morgan Mr Hugh Nightingale Mr Henry Nivey Mrs Winifred Nye Mrs Joan Olney Mr Holman Oulton Mrs Jeanne Pargeter Mr Russel Parker Mrs Olive Parrett Mr Roger Peacock Mr Ernest Pearnan Mr Ronald Pennells Mr Anthony Phillips Mrs Margaret Phillips Mr Alan Podd	Oxfordshire Montgomeryshire West Sussex Cambridgeshire Dorset Hertfordshire North Yorks Lincolnshire North Yorks Devon Somerset Wiltshire Derbyshire East Yorks Norfolk Worcestershire Brecon Pembrokeshire Norfolk Warwickshire Bedfordshire West Sussex Staffordshire Dorset Devon Cornwall Kent Pembrokeshire Northamptonshire Worcestershire Northumberland Kent Shropshire Surrey Buckinghamshire Kent Bedfordshire Berkshire Derbyshire Gloucestershire South Yorks Hampshire North Yorks West Midlands Surrey Devon Pembrokeshire Oxfordshire	Mr Robin Price Mrs Ruth Pulford Mr Peter Reed Mr Tony Reynolds Mr Kenneth Rickatson Mrs Jean Rimmer Mr Michael Rimmer Mr James Roberts Mr Thomas Rogers Mrs Jean Rundle Mr Dennis Scrupps Mr Robert Sharp Mr Leslie Shuttlewood Mr Robert Skelton Mrs Janet Stafford Mrs Peter Staples Mr Peter Stammer Mr Andrew Stennett Mrs Vina Stoodley Mr John Stovold Mr Nigel Strang Mr Leslie Streeting Mr William Strong Mr Arthur Taverner Mr Geoffrey Thomas Mrs Brenda Thorogood Mr Richard Tiley Pembrokeshire Northamptonshire Essex Worcestershire Northumberland Kent Shropshire Surrey Buckinghamshire Kent Bedfordshire Berkshire Derbyshire Gloucestershire South Yorks Hampshire North Yorks West Midlands Surrey Devon Pembrokeshire Oxfordshire	Merionethshire Herefordshire Wanwickshire North Yorks North Yorks Lancashire Kent Shropshire Worcestershire Cornwall Lincolnshire Cumbria Leicestershire Lincolnshire Suffolk West Sussex Essex Dorset Surrey Berkshire Somerset Cumbria Devon Gloucestershire Essex Gloucestershire Wanwickshire Surrey Devon Suffolk Somerset Norfolk Worcestershire Somerset Monmouthshire Montgomeryshire Wanwickshire North Yorks Durham Lancashire Shropshire Kent Cheshire Leicestershire Kent London
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Far left: Beaufort House

Left: Manson House